



## NATIONAL LIMITED WARRANTY TRUST

The installing Ram Jack Dealer backs every qualifying installation with a Transferable Limited Warranty. The National Limited Warranty Trust is a separate warranty to assure our customers of warranty coverage in the event that the installing dealer is not available to fulfill their obligation should the need for future adjustments or warranty claims occur. The National Limited Warranty Trust is endorsed by Ram Jack Systems Distribution LLC and its participating Ram Jack Dealers. This National Limited Warranty is transferable to subsequent owners subject to the transfer fee as described in section II of this document. Questions or claim information is to be referred to National Warranty Trust at:

Email: [nationalwarrantytrust@yahoo.com](mailto:nationalwarrantytrust@yahoo.com)  
Mail to: PO Box 1324  
Ada, OK 74820

Installation Date: 05/05/2009  
Installed Address: 123 Main St Chicago, IL 60647  
Customer Name: John Doe  
Installing Dealer: Ram Jack of Illinois

## I. NATIONAL LIMITED WARRANTY

This National Limited warranty extends only to those steel piling installations for which full and final payment of contracted price is received within thirty days (30) of due date. Payment due date for purposes of this National Limited Warranty is the date of completion of steel piling installation. This Limited National Warranty is VOID if payment is not made as above described.

### A. SOLE AND EXCLUSIVE PURPOSE

The sole and exclusive purpose of the National Warranty Trust is to provide free adjustment, repair or replacement of the Ram Jack steel pile during the Warranty period should the Ram Jack steel pile fail to perform as intended within the limitations and exclusions herein stated.

### B. LIMITED WARRANTY

This National Limited Warranty extends to all Ram Jack steel piles and brackets to provide adjustments, repairs or replacement if the pile fails to perform as intended.

**EXCLUSIONS:** Pre-Construction pile or piles with brackets encased or covered by concrete are specifically excluded from warranty coverage.

### C. FAILURE TO PERFORM

A pile fails to perform as intended when the foundation in the immediate area of the work settles or moves downward after the completion of the work.

### D. SOLE AND EXCLUSIVE REMEDY

The sole and exclusive remedy which National Warranty Trust is obligated to provide for piling failure is limited to repair, replacement, or adjustment of the Ram Jack Steel Pile.

### E. INSPECTION FEE

A \$350.00 inspection fee, payable in advance of the service call, will be charged for all service calls requested by the Warranty holder.

### F. NATIONAL LIMITED WARRANTY PERIOD

Coverage is limited to remainder of warranty term as issued by original installing dealer.

## II. WARRANTY TRANSFER

A new owner transfer fee of \$200.00 is required to transfer the National Limited Warranty along with a signed copy of the Warranty Transfer Application within 60 days of the title transfer of property.

## III. EXCLUSIONS OF THE NATIONAL WARRANTY

### A. UNPILED AREA

Any unpiled area of the foundation, whether exterior or Interior is specifically excluded from this warranty.

### B. Heave

Heave or upward movement of the foundation due to soil expansions is excluded.

### C. CONSEQUENTIAL DAMAGES

This National Limited Warranty does not include any repair which is the result of consequential damages, including, but not limited to, damage to concrete, brick mortar, sheetrock, wallpaper, paint, rigid materials, or furnishings.

### D. ADDITIONAL IMPROVEMENTS

Any improvements added to the area of repair that were not part of the original repair designs are excluded from this warranty.

### E. CATASTROPHIC EVENTS

The installation of Ram Jack Steel Piling will not prevent damages caused by Slope Failure, Soil Creep, Earth-quake, Flood Seismic Movement, Explosions, Tornadoes, Aces of War or Terrorism, Acts Of God, or Interior Damages. The owner shall not hold National Limited Warranty Trust responsible for direct damages or consequences of these damages should they occur.

### F. EXCLUDED PRODUCTS

Pre-Construction pile or piles with brackets encased or covered by concrete are specifically excluded from warranty coverage's.

**THE WRITTEN TERMS OF THIS NATIONAL LIMITED WARRANTY, AS EXPRESSED ON THIS PAGE, REPRESENT THE ENTIRE WARRANTY OBLIGATION OF WARRANTY, NO OTHER AGREEMENTS, UNDERSTANDING, REPRESENTATIONS, OR WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE HAVE BEEN MADE OR ARE MADE BY RAM JACK. FUTHERMORE, NO PARTIES OR SALESPERSONS ARE EMPOWERED TO EXTEND OR ENLARGE THE NATIONAL LIMITED WARRANTY AS STATED ABOVE. THIS NATIONAL LIMITED WARRANTY GIVES SPECIFIC LEGAL RIGHTS IN ADDITION TO THE RIGHTS IMPLIED BY THE LAW WHICH MAY VARY FROM STATE TO STATE.**

### DISCLAIMER

This Warranty is funded by a trust and exists to provide a Warranty only in the event a dealer Member is no longer doing business as a Ram Jack Dealer. Ram Jack Systems Distribution LLC has no involvement with this National Limited Warranty Trust Program and accepts to liability of any kind.